While cost and utilization are important metrics to consider in evaluating complex care programs, relying only on these lenses has drawbacks.

Insufficient opportunities to learn and adapt





"Good" vs. "bad" expenditure increases

Regression to the mean

Challenges of Evaluating

Price as a driver of cost

Regional differences

Complex Care Programs Based on Cost

and Utilization

Poor data quality

Enrollment structures and selection bias



Insufficient evaluation timeframe

Difficulties building strong evaluations





Inability to capture savings beyond the health care system



Learn about opportunities to address these challenges by visiting, www.chcs.org/evaluating-complex-care-programs/.

