

# National Association of Medicaid Directors Boot Camp

*Staffing, Delegating, and Leading During Difficult Times*

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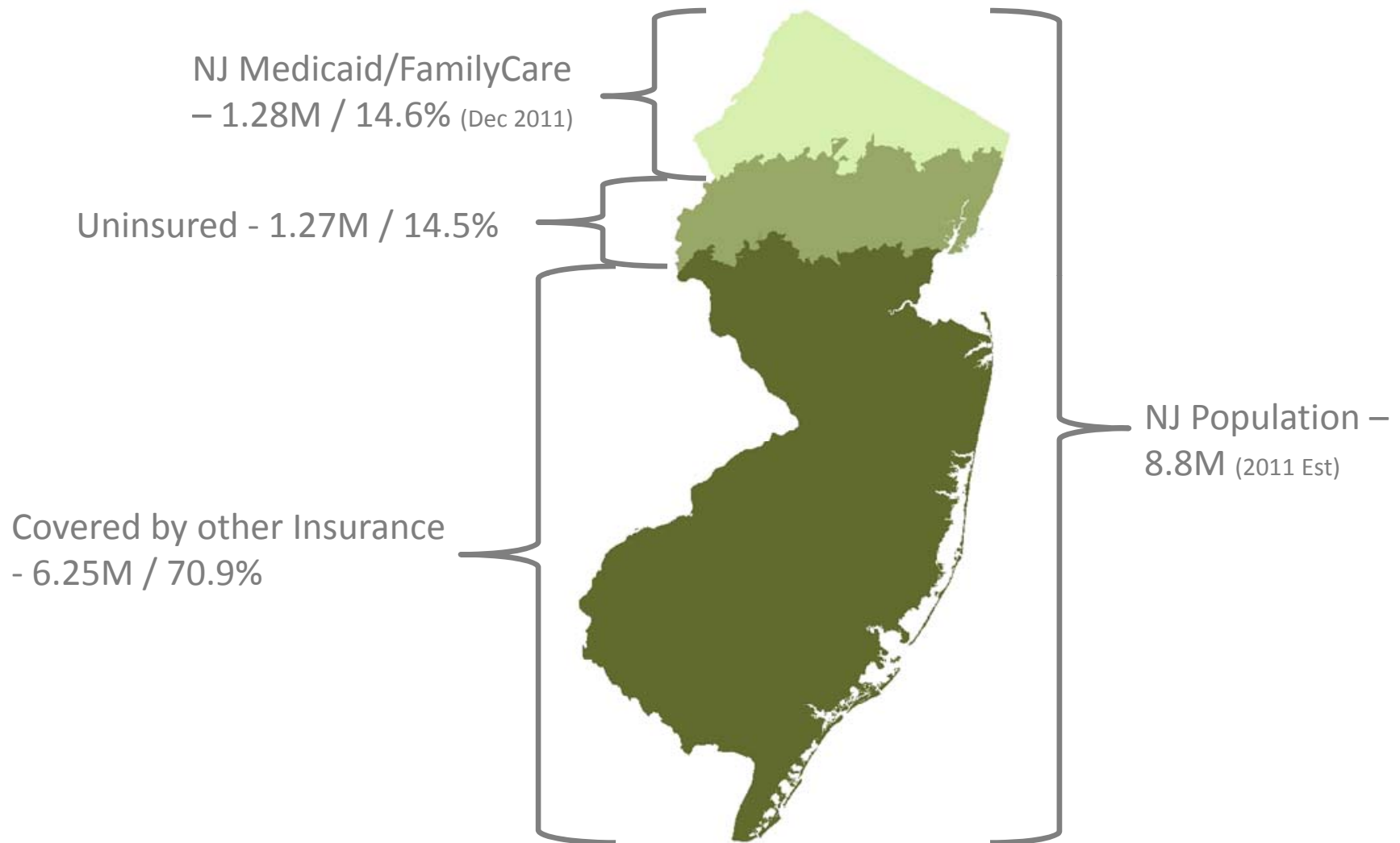
May 20, 2012

# NJ Medicaid Environment

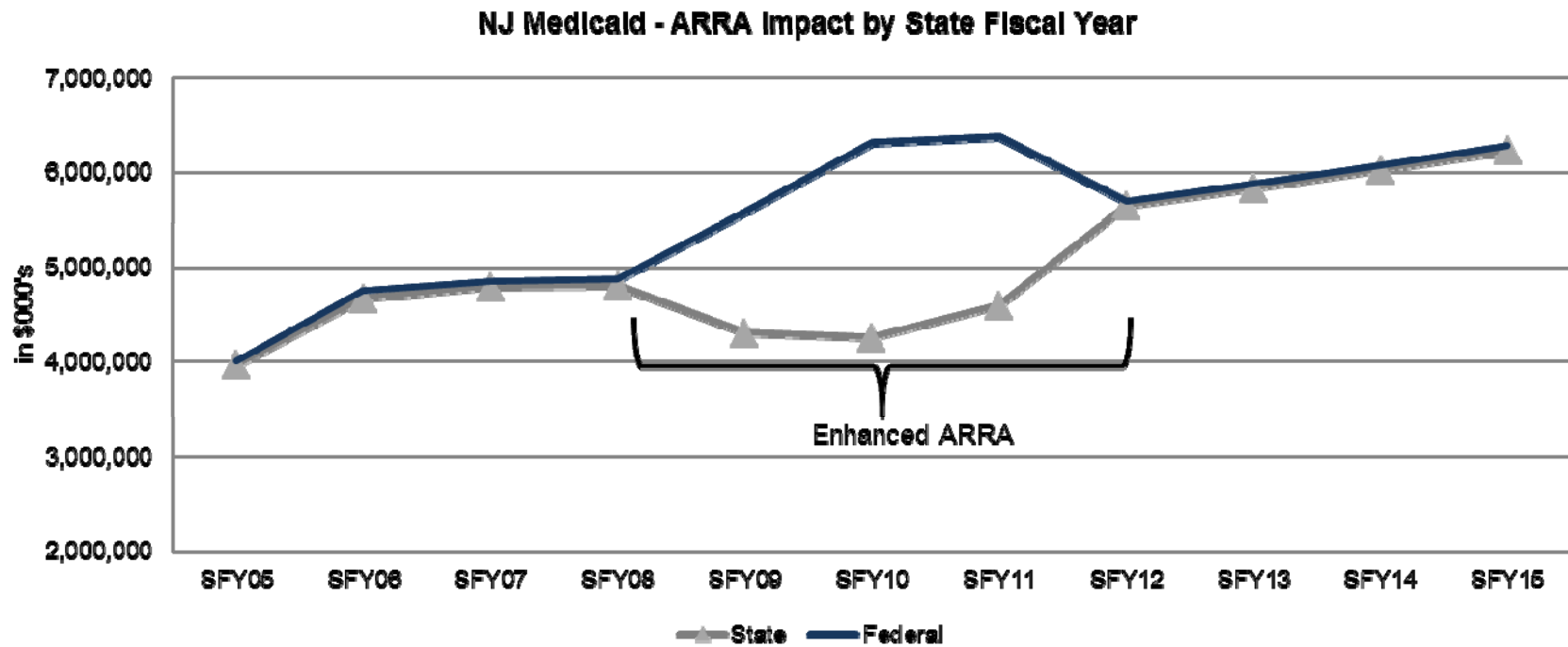
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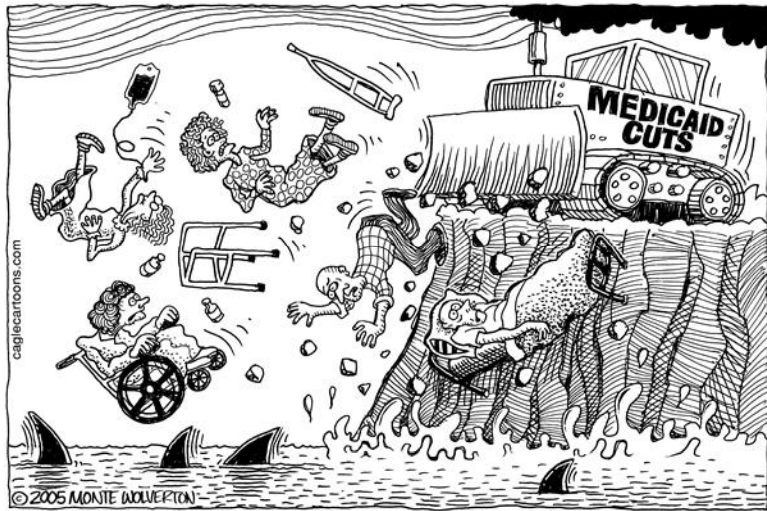
- Nearly 500 employees – Located in Mercerville & 6 Regional Medical Assistance Customer Centers
- Work with many contractors and service providers
  - 4 Health Plans, Fiscal Agent, Enrollment and Transportation Brokers, Eligibility Determination Agencies, Auditors
- Annual State and Federal expenditures of over \$11 billion
- Governor Chris Christie took office January 2010

# NJ Insurance



# NJ Medicaid Environment



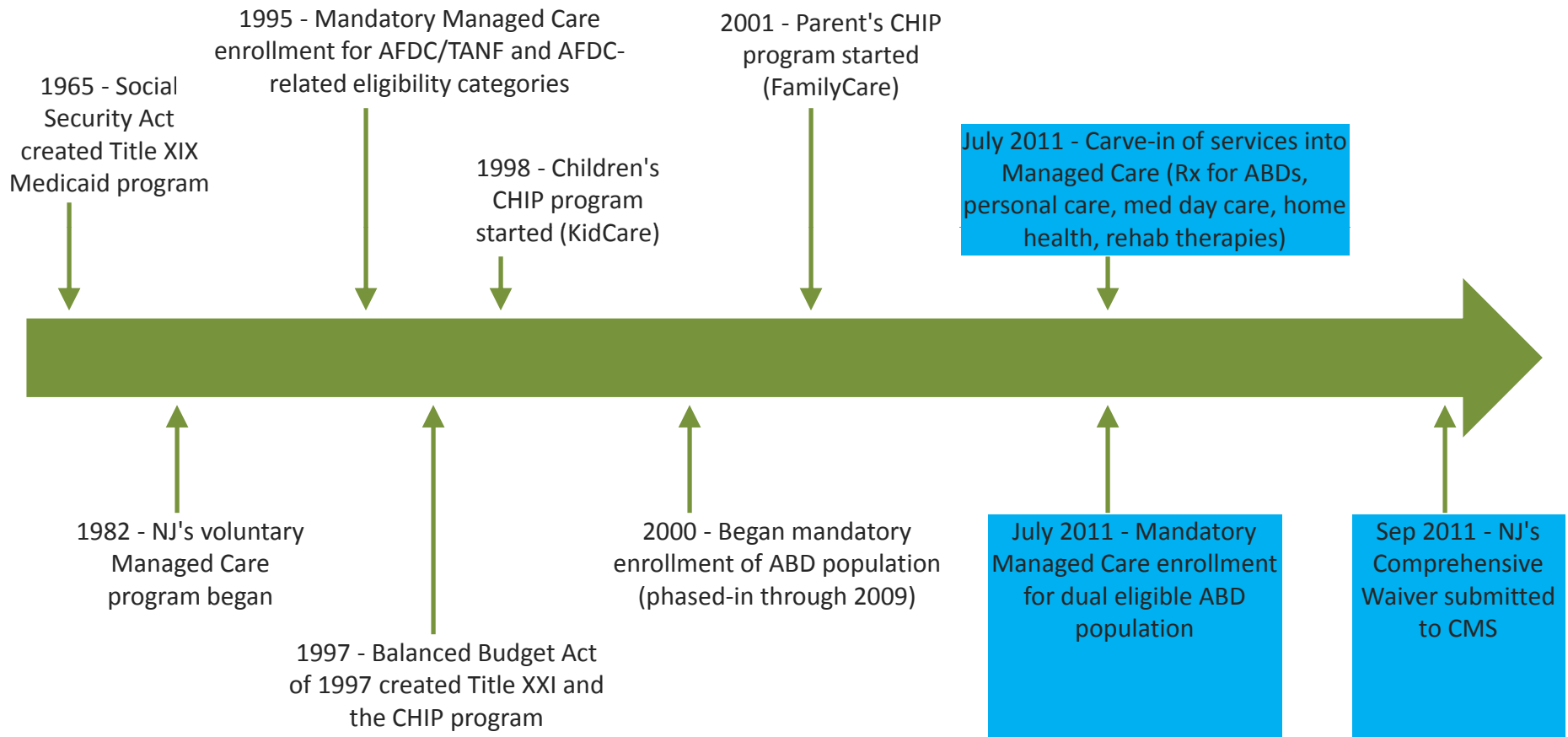


# Medicaid Leadership Institute

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- Leadership = Vision \* Tasks \* Relationships
  - Vision: How will things be different?
  - A good vision directs, inspires, and informs
- Relationships: Bag of currency, everything is an exchange

# How We Got Here



# NJ's Comprehensive Waiver

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- **Applying Lessons from MLI**
  - **Vision, Strategy and Relationships**
    - **Our 5-year Roadmap**
      - Will provide Medicaid and CHIP predictability
      - Administrative simplification
      - Delivery system reform
- **Key Features**
  - Managed Long Term Services and Supports (January 2013)
  - Manage & Integrate behavioral health care (July 2013 )
  - Pilot programs for people with intellectual / developmental disabilities



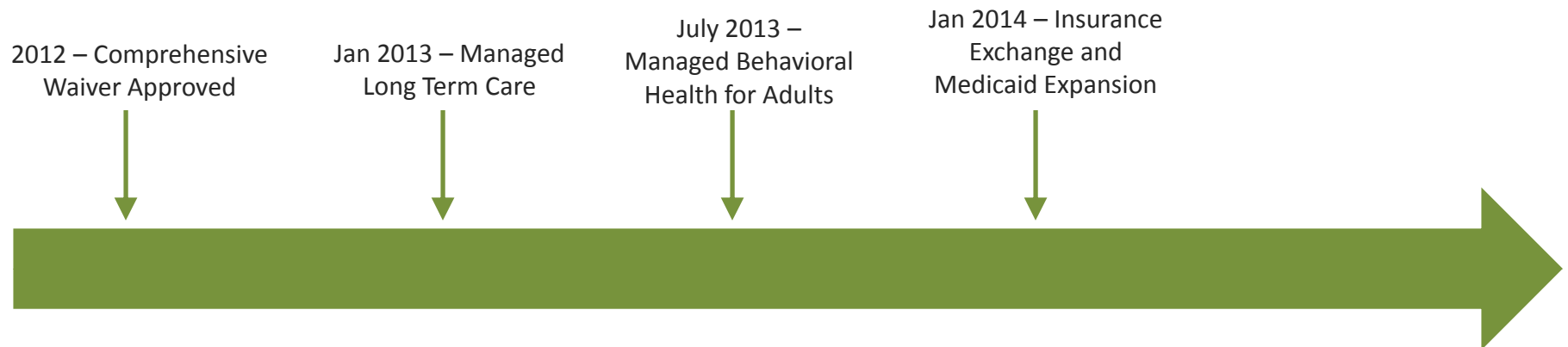
# Other NJ Initiatives

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- **Accountable Care Organizations**
- **Health Homes**
- **IT Projects**
  - New eligibility system: Consolidated Assistance Support System (CASS)
  - New Medicaid Management Information System
  - Data Integrity Unit
    - Key Performance Indicators
    - Outcome measurement
    - Dashboards

# Going Forward

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- **Become a high-performing Medicaid program**
- **50/50 community vs. institutional spend**
- **Physical and behavioral health care integration**