While cost and utilization are important metrics to consider in evaluating complex care programs, relying only on these lenses has drawbacks.

- Insufficient opportunities to learn and adapt
- Regression to the mean
- Regional differences
- Enrollment structures and selection bias
- Difficulties building strong evaluations
- “Good” vs. “bad” expenditure increases
- Price as a driver of cost
- Poor data quality
- Insufficient evaluation timeframe
- Inability to capture savings beyond the health care system

Learn about opportunities to address these challenges by visiting, [www.chcs.org/evaluating-complex-care-programs/](http://www.chcs.org/evaluating-complex-care-programs/).