



PREVIEW: SNAP Medicaid Coordination Survey

For administrators of the Supplemental Nutrition Assistance Program and Medicaid

Following is a preview of a survey being administered by Benefits Data Trust (BDT) in collaboration with the Center for Health Care Strategies (CHCS) as a part of the “Supplemental Nutrition Assistance Program and Medicaid Coordination Project” with funding support from the Robert Wood Johnson Foundation. After reviewing this preview document and determining who is best suited to complete the survey from your agency, please complete the [online survey](#).

###

Thank you for your willingness to participate in this survey. Your participation is essential to help us better understand how Medicaid and SNAP programs coordinate and share data, and to understand how data sharing can benefit programs and enrollees. Findings from this survey, combined with interview findings and document analysis, will be used to inform the development of a set of actionable policy and practice recommendations. Findings will also be used to inform the development of tools and technical assistance for state Medicaid and SNAP agencies.

BDT and CHCS encourage respondents to review the survey questions in advance. If possible, please discuss with Medicaid and SNAP representatives on the state and county levels, as well as any additional departments that may have the knowledge needed to provide accurate and detailed responses. Otherwise, we ask that you answer the questions to the best of your ability, or select "I don't know".

Completing this survey should take about 30 minutes. The survey will close on August 19, 2022.

Consent to Participate

Only the core project team from Benefits Data Trust and the Center for Health Care Strategies will have full access to all response data. De-identified individual responses containing state-level information will be shared with the following organizations who are acting as partners in distribution: American Public Human Services Association (APHSA), National Association of Counties (NACo), and National Association of County Human Services Administrator (NACHSA).

In our subsequent reports, survey responses will be presented only in summary form and identifiable at only the state level. We will share final project deliverables, including a summary of key themes and practices, and a set of policy and practice recommendations, once the study concludes. Participation is completely voluntary. Refusal to participate will not result in any consequences. You can skip any questions you do not wish to answer. There are no foreseeable risks (physical or psychological harm) to participating in this survey. The possible benefits related to participation include the potential to shape future recommendations for improving integration and data sharing activities across benefits programs. Should you have any questions or concerns regarding this study, or if you would like to withdraw your consent at any time, please contact the lead researcher on the project, Alexis Clark at aclark@bdtrust.org.

Click [here](#) to complete the survey.

Workplace

Individual responses will not be shared, and answers will only be reported in aggregate. We are asking for this information so that we can understand differences between programs and identify any regional trends.

1. Are you a State or County Administrator?
 - a. State
 - b. County
 - c. Both

2. Please select the state in which you oversee programs.
[dropdown will 50 states and Washington DC]

3. [for those that selected "County Admin" or "Both"] In what county do you oversee programs?
[text box]

4. Which of the following benefits program is your office responsible for administering? (Select all that apply)
 - a. SNAP
 - b. Medicaid
 - c. TANF
 - d. WIC
 - e. Other: _____

5. What is your role?
 - a. Program director or division leader
 - b. Program manager or mid-level administrator
 - c. Policy specialist
 - d. Data specialist
 - e. Other _____

6. Did you collaborate with other state/county administrators in your own office to compile answers to the questions on this survey?
 - a. Yes
 - b. No

7. [If yes to Q6] What roles do those administrators occupy?
 - a. Program director or division leader
 - b. Program manager or mid-level administrator
 - c. Policy specialist
 - d. Data specialist
 - e. Other _____

8. [If yes to Q6] Did you work with offices that administer benefits programs to compile answers for this survey? Select all that apply.
 - a. Yes
 - b. No

9. [If yes to Q8] Which programs do those other administrators manage? Select all that apply.
- a. SNAP
 - b. Medicaid
 - c. TANF
 - d. WIC
 - e. Other: _____

Program Integration and Data Sharing

10. Which of the following best describes SNAP and Medicaid applications in your state/county?
- a. The applications for SNAP and Medicaid are completely separate
 - b. There is a combined application that includes both SNAP and Medicaid
 - c. The applications are separate, but there is a checkbox on the Medicaid application to automatically apply for SNAP
 - d. I don't know
 - e. Other: _____
11. For what purpose(s) are data typically shared or used to coordinate Medicaid and SNAP in your state/county? Select all that apply, even if these processes only apply to some SNAP or Medicaid cases.
- a. Outreach to individuals on Medicaid but not enrolled in SNAP
 - b. Outreach to individuals on SNAP but not enrolled in Medicaid
 - c. Using data to pre-populate Medicaid forms
 - d. Using data to automate SNAP enrollment
 - e. Using data to automate Medicaid enrollment
 - f. Using data to automate SNAP renewal or redetermination
 - g. Using data to automate Medicaid renewal or redetermination
 - h. Using data and/or shared documents to verify SNAP eligibility
 - i. Using data and/or shared documents to verify Medicaid eligibility
 - j. I don't know
 - k. Other (please specify) _____
12. What types of individual client data are shared across Medicaid and SNAP programs? Select all that apply.
- a. Enrollment status in either program, or additional programs
 - b. Financial information (including income and assets)
 - c. Household make-up (e.g. how many people on in the household)
 - d. Demographic information (including things like age, sex, disability status, zip code)
 - e. Qualitative data such as client notes, stories, and feedback
 - f. I don't know
 - g. Other _____
13. When data is shared across SNAP and Medicaid, which of the following data elements do you need to take additional steps to verify before using to determine eligibility?
- a. Income
 - b. Household composition
 - c. Identity
 - d. Mailing address
 - e. Other contact information, such as phone number or email address
 - f. I don't know

- g. Other (please specify): _____
14. Does your state/county use data across Medicaid and SNAP for outreach to individuals who are eligible but not enrolled?
- Yes, we use cross-program data to conduct outreach to individuals on Medicaid but not SNAP
 - Yes, we use cross-program data to conduct outreach to individuals on SNAP but not Medicaid
 - Yes, we use cross-program data to conduct outreach for both programs
 - No, we do not use cross-program data to conduct outreach for SNAP or Medicaid
 - I don't know
15. Does the SNAP eligibility system also determine eligibility for any of the choices below? Select all that apply.
- MAGI Medicaid
 - Non-MAGI Medicaid
 - Marketplace eligibility
 - None of the above
 - I don't know
16. Do SNAP eligibility workers also determine eligibility for any of the choices below? Select all that apply.
- MAGI Medicaid
 - Non-MAGI Medicaid
 - Marketplace eligibility
 - None of the above
 - I don't know
17. In what ways does your state/county coordinate across SNAP and Medicaid to facilitate benefit renewals or recertifications? Select all that apply.
- Align SNAP and Medicaid renewal dates
 - Use a single renewal form for both SNAP and Medicaid
 - Use Express Lane Eligibility or the "Fast Track" state plan option to automatically renew Medicaid for people receiving SNAP
 - Plan to use the e(14) waiver option to renew Medicaid based on receipt of SNAP(found at Section 1902(e)(14) of the Social Security Act)
 - Use SNAP income as a data source during the for Medicaid ex parte process
 - I don't know
 - N/A
 - Other: _____
 - Not applicable
18. Do the SNAP and Medicaid programs in your state/county have data sharing agreements, data use agreements, or memorandum of understanding in place to allow sharing of information?
- Yes
 - No
 - I don't know

19. For each of the choices below, please select the level of difficulty for each regarding leveraging data to coordinate SNAP and Medicaid programs.
- a. Creating and maintaining partnerships across programs
 - i. Very challenging
 - ii. Somewhat challenging
 - iii. Somewhat easy
 - iv. Very easy
 - v. N/A
 - b. Developing Data Sharing Agreements (DSAs)
 - i. Very challenging
 - ii. Somewhat challenging
 - iii. Somewhat easy
 - iv. Very easy
 - v. N/A
 - c. Resolving legal and compliance concerns
 - i. Very challenging
 - ii. Somewhat challenging
 - iii. Somewhat easy
 - iv. Very easy
 - v. N/A
 - d. Ensuring appropriate protections for clients' privacy
 - i. Very challenging
 - ii. Somewhat challenging
 - iii. Somewhat easy
 - iv. Very easy
 - v. N/A
 - e. Maintaining data security
 - i. Very challenging
 - ii. Somewhat challenging
 - iii. Somewhat easy
 - iv. Very easy
 - v. N/A
 - f. Using third-party income verification databases for both programs (e.g., the Federal Hub for Medicaid)
 - i. Very challenging
 - ii. Somewhat challenging
 - iii. Somewhat easy
 - iv. Very easy
 - v. N/A
 - g. Reconciling state and/or federal guidance on data sharing for both programs
 - i. Very challenging
 - ii. Somewhat challenging
 - iii. Somewhat easy
 - iv. Very easy
 - v. N/A
 - h. Updating data systems/technology
 - i. Very challenging
 - ii. Somewhat challenging
 - iii. Somewhat easy
 - iv. Very easy
 - v. N/A

20. To what extent does feedback from clients applying for and receiving services inform data sharing activities?
- Not at all
 - Minimally
 - To some extent
 - To a great extent
 - I don't know
21. To what extent does feedback from caseworkers inform data sharing activities?
- Not at all
 - Minimally
 - To some extent
 - To a great extent
 - I don't know
22. Do you feel your state/county would benefit from more federal guidance on data sharing and coordination across SNAP and Medicaid?
- Yes
 - No
 - I don't know
23. [If yes]What types of guidance would be most helpful to you?
[text box]
24. With which other programs do SNAP and/or Medicaid share data in your state/county? Select all that apply.
- TANF
 - WIC
 - LIHEAP
 - Childcare subsidies
 - Foster care/adoption assistance
 - School meals programs
 - Lifeline
 - Pell Grants and other postsecondary financial aid
 - Housing assistance programs
 - Medicare Part D Low-Income Subsidy (LIS) / "Extra Help"
 - Medicare Savings Program (MSP)
 - I don't know
 - Other: _____
25. Does your state/county's SNAP and/or Medicaid program share data with any of the following third-party entities to streamline access to benefits? Select all that apply.
- Non-profit outreach partners
 - For-profit outreach partners
 - Managed Care Organizations (MCOs)
 - Institutions of Higher Education
 - Researchers
 - I don't know
 - Other: _____

26. To what extent is data coordination between SNAP and Medicaid part of your agency's equity plan?
- a. Not at all
 - b. Slightly
 - c. Moderately
 - d. To a great extent
 - e. N/A; we do not have an equity plan
 - f. I don't know

Questions for Medicaid Representatives

27. Does your state require Medicaid managed care organizations to screen for food insecurity and identify individuals who are eligible for SNAP enrollment?
- a. Yes (please tell us more in the comments)
 - b. No
 - c. I don't know
 - d. N/A
- [comment box]:
28. Does your state tie payment or reimbursement to Medicaid managed care organizations' screening for SNAP eligibility and enrollment?
- a. Yes (please tell us more in the comments)
 - b. No
 - c. I don't know
 - d. N/A
- [comment box]:

Open Ended

29. When the Public Health Emergency ends, in what ways, if at all, are you planning to use SNAP data to preserve access to Medicaid and other health insurance programs for eligible individuals? For example, this could include using more recent addresses from the SNAP file or using the waiver allowing ex parte renewal for Medicaid enrollees who also receive SNAP.
- [text box]
30. Do you have recommendations for other states and/or counties about tools, systems, or protocols that have been helpful in supporting SNAP and Medicaid data sharing and coordination activities?
- [text box]
31. Are there any initiatives in your state/county related to data sharing and coordination across SNAP and Medicaid that you are especially proud of?
- [text box]
32. Is there anything you would like to see your state/county start doing in its use of data to coordinate SNAP and Medicaid programs that it is not currently doing?
- [text box]

Closing

33. Given that this survey will be completed by SNAP and Medicaid administrators nationally, what does your agency hope to learn from our study once it concludes?

[text box]

34. We may have additional questions about your responses or want to spotlight work in your state or county. We may also be able to provide technical assistance. Please provide your information below if you are interested.

a. What is your name? _____

b. What is your email address? _____

35. Is there anything else you would like to share with us?

[text box]

Click [here](#) to complete the survey.