

Psychiatric Consultation Programs by State

Primary care providers are often charged with determining what treatment is right for children with serious behavioral health needs, such as those involved with child welfare. These providers — and the children they serve — benefit greatly from telephonic consultations with behavioral health care clinicians who can provide important information regarding diagnostic and treatment decisions. The Center for Health Care Strategies (CHCS) developed this matrix of state psychiatric consultation programs at the request of the states participating in [Improving the Use of Psychotropic Medication among Children and Youth in Foster Care: A Quality Improvement Collaborative](#). It provides a profile of each state's model, including the program name and structure of each.

State	Program Name	Providers Served	Entities Providing Services	Response Time	Began
Arkansas	Psych TLC (Psychiatric Telehealth, Liaison, and Consults)	Physicians, advanced practice nurses, physician assistants	Psychiatric Research Institute (PRI) at the University of Arkansas for Medical Sciences	Within 15 minutes	2009
California	Smart Care PC2	Any provider of health care in the FQHC systems in San Diego County	Vista Hill SmartCare	Immediately during opening hours	N/A
Colorado	Colorado Psychiatry Access and Consultation Project for Kids (C-PACK)	All medical staff within a primary care practice	Managed by Colorado Behavioral Healthcare Systems (CBHS). ValueOptions and Colorado Access work with clinics and community mental health centers throughout the state.	Within 30 minutes during opening hours or by appointment	2013
Connecticut	ACCESS Mental Health CT	Primary care physicians	Beacon Health Options through Yale Child Study Center, Wheeler Clinic, Hartford Hospital.	Within 30 minutes of initial call	N/A
Florida	Florida Pediatric Psychiatry Hotline	Physicians	University of Florida Division of Child and Adolescent Psychiatry in Gainesville; University of South Florida Division of Child and Adolescent Psychiatry in the Department of Pediatrics; and Rothman Center for Neuropsychiatry, Florida International University. Consultations are conducted by board certified Child and Adolescent Psychiatry providers and are located at academic medical centers.	Within 1-4 hours during non-holiday weekdays	2012
Illinois	Illinois DocAssist	Physicians, nurses, and other health professionals	University of Illinois at Chicago's Department of Psychiatry	Inquiries are answered or responded to promptly within 1 business day	2008
Iowa	Child and Youth Psychiatric Consult Project of Iowa	Physicians, nurse practitioners, and physician assistants	University of Iowa, Child and Adolescent Psychiatry	As soon as possible	N/A
Louisiana	Gulf Coast Consultation in Child and Adolescent Psychiatry	Physicians	Tulane University School of Medicine, Division of Child and Adolescent Psychiatry; 0.1 FTE child psychiatrist	Within 1 business day	N/A
Maine	The Consultation Project	Physicians, nurse practitioners, physician's assistants	Maine Association of Psychiatric Physicians and the Maine Academy of Family Physicians	Response time is determined specific to each consultant-physician agreement	2004

Comparison Matrix: Psychiatric Consultation Programs

State	Program Name	Providers Served	Entities Providing Services	Response Time	Began
Maine	Child Psychiatry Access Program	Pediatric primary care physicians	Maine Mental Health Partners; 0.2 FTE child psychiatrist	Within 45 minutes	2009
Maryland	Maryland Behavioral Health Integration in Pediatric Primary Care (BHIPP)	Primary care clinicians	University of Maryland School of Medicine, Johns Hopkins Bloomberg School of Public Health and Salisbury University	Immediately, during opening hours. If consultation with Psychiatrist or specialist is needed, within 24 hours	2012
Massachusetts	Massachusetts Child Psychiatry Access Project (MCPAP)	All primary care clinicians who treat children and adolescents	Administered by the Massachusetts Behavioral Health Partnership. Consultation provided by six teaching hospitals across Massachusetts. Each site consists of 1 FTE social worker, 1 FTE care coordinator, and 1 FTE child psychiatrist.	Within 30 mins if not immediately.	2004
Michigan	University of Michigan Child Collaborative Consultation Program (MC3)	Primary Care Providers	University of Michigan, Department of Psychiatry	Within the same day	N/A
Minnesota	Psychiatric Assistance Line (PAL)	Physicians	This is a free service provided by PrairieCare Medical Group through a grant from DHS.	Within 30 minutes	N/A
New York	Child and Adolescent Psychiatry for Primary Care (CAP-PC)	Any professional staff from an office with a program-registered physician	Departments of Psychiatry at the University at Buffalo, University of Rochester, Columbia University/New York State Psychiatric Institute, SUNY Upstate, and North Shore/Long Island Jewish. Child psychiatrists are faculty of 5 academic divisions of child psychiatry.	Within 2 hours	N/A
New York	Child and Adolescent Psychiatry Education and Support (C.A.P.E.S.) Program for Primary Care Physicians	Physicians	Child and Adolescent Outpatient Program, Four Winds Hospital Saratoga	Not provided	2005
Ohio	Ohio Pediatric Psychiatry Network (PPN)	Physicians	Akron Children’s Hospital – Division of Pediatric Psychiatry and Psychology; Nationwide Children’s Hospital – Psychiatry and Community Behavioral Health; University of Toledo Medical Center – Child and Adolescent Psychiatry; Cincinnati Children’s Hospital – Division of Child and Adolescent Psychiatry. Participating psychiatrists are employees of their respective institutions.	Within 30 minutes, 24/7	N/A
Oregon	Oregon Psychiatric Access Line about Kids (OPAL-K)	Primary care providers	OHSU’s Division of Child and Adolescent Psychiatry, Oregon Pediatric Society (OPS) and Oregon Council of Child and Adolescent Psychiatry (OCCAP)	Same day	2014
Pennsylvania	Telephonic Psychiatric Consultation Service Program (TIPS)	Primary care providers, medical specialists, other prescribers of psychotropic medications for children.	HealthChoices program through regional TIPS teams at Children’s Community Pediatrics (CCP), Penn State Children’s Hospital, and Children’s Hospital of Philadelphia (CHOP)	Within 30 minutes if not immediately	2016

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Texas	Texas Pediatric Access to Subspecialists (TexasPass)	Primary care provider in northeast and north central Texas	University of Texas Southwestern, Department of Pediatrics	Within 30 minutes, 24/7	N/A
Washington	Partnership Access Line (PAL)	Physicians, nurses, physician assistants, clinic managers	Child psychiatrists and social workers affiliated with Seattle Children’s Hospital and the University of Washington Department of Psychiatry	If not answered live, call returned as soon as possible. Can request specific time for consultation.	2008
Washington D.C.	Mental Health Access in Pediatrics (DC MAP)	Primary care providers	Children’s National Health System and MedStar Georgetown University Hospital	Within 30 minutes or less	2015
Wisconsin	Child Psychiatry Consultation Program (CPCP)	Primary care providers	Medical College of Wisconsin and Children’s Hospital of Wisconsin	Information not available	2012
Wyoming	Partnership Assistance Line (PAL) of Wyoming	Physicians, nurses, physician assistants, clinic managers	Child psychiatrists and social workers affiliated with Seattle Children’s Hospital and the University of Washington Department of Psychiatry	If not answered live, call returned as soon as possible. Can request specific time for consultation.	2009

About the Center for Health Care Strategies

The Center for Health Care Strategies (CHCS) is a nonprofit health policy resource center dedicated to improving health care access and quality for low-income Americans. In collaboration with state and federal agencies, health plans, providers, and consumer groups, CHCS pursues innovative and cost-effective strategies to better serve Medicaid beneficiaries.

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