

## Complex Care Innovation Lab: Rising Risk Initiative

The [Complex Care Innovation Lab](#) (CCIL), supported by Kaiser Permanente Community Health and the Robert Wood Johnson Foundation, is a national initiative led by the Center for Health Care Strategies (CHCS). Since 2013, it has brought together leading innovators from across the country who are focused on improving care and outcomes for low-income individuals with complex medical and social needs.

### Rising Risk Initiative

In December 2018, CCIL kicked off a project focused on developing strategies for interrupting the trajectory of Rising Risk (RR) populations — defined as individuals at risk of becoming high-need, high-cost (HNHC). To better understand how to prevent individuals from becoming HNHC, CHCS is working with eight participating Innovation Lab sites to: (1) develop analytical approaches for identifying impactable RR populations; and (2) test interventions to address the primary modifiable risk factors. The project is designed to help uncover:

- Analytical approaches and data sources/points for identifying impactable RR populations;
- Strategies for identifying the underlying, driving and modifiable factors or life events leading to RR; and
- How to use these insights to tailor interventions to stabilize or reduce future risk of becoming HNHC.

#### Participating Innovators

- **Boston Health Care for the Homeless Program** (Massachusetts)
- **Camden Coalition of Health Care Providers** (New Jersey)
- **CareOregon** (Oregon)
- **Center for Health Care Services** (Texas)
- **Denver Health** (Colorado)
- **Johns Hopkins HealthCare** (Maryland)
- **Maimonides Medical Center** (New York)
- **University of California, San Francisco** (California)

### Project Activities

Each participating site is selecting and implementing an approach to identify their RR population(s) using a clearly defined analytical process. Organizations will use the insights gleaned from this analytical work to select a RR population to focus on and explore interventions tailored to address the needs identified in the segmentation analysis.

CHCS is providing technical assistance to participating CCIL members, including conducting learning sessions describing RR segmentation approaches and interventions; connecting sites to relevant subject matter experts and resources; and regularly convening participating members both virtually and in-person to share lessons and challenges. The early insights into best practices for identifying RR populations and intervening with them gleaned from this work will be shared with the field broadly over the course of the project.